Housing Office

2005-2006 Environmental Assessment Survey

Office of Institutional Research

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A total of 1,500 (830 male and 670 female) students who lived in the university residence halls in Fall 2005 were selected randomly from a total of residence hall population of 2,939 (1,625 male and 1,314 female) and in October 2005 mailed an invitation electronically to participate in the Environmental Assessment Survey (EAS) consisting of 137 questions. This is the second time an online survey was developed and facilitated for use with UND resident students. Five follow-up reminders were mailed to sampled residents who did not participate in the survey to promote participation. A total of 567 (248 male, 316 female, and 3 did not report gender) respondents participated in the survey. This accounts for a net response rate of 38%.

A. Demographic descriptions of responding students in the residence halls:
- 44% male and 56% female respondents (44% male and 56% female in 2004)
- 60% freshman and 23% sophomore respondents (53% freshman and 30% sophomore in 2004)

B. The most popular reasons for living in the residence halls
- Convenience (67.3% in 2006, 70.0% in 2004, 69.1% in 2002)
- Friends and activities (12.4% in 2006, 12.0% in 2004, 10.4% in 2002)

C. Some opinions of responding students in the residence halls:
- 99.3% say the custodians are friendly and helpful (97.9% in 2004 and 2002)
- 98.5% feel safe in their residence hall (95.5% in 2004, 96.9% in 2002)
- 98.3% feel the staff treated them professionally when calling/visiting the U Card Office (NA in 2004, NA in 2002)
- 97.6% think the information in the planner handbook is helpful (99.7% in 2004, 99.0% in 2002)
- 97.6% feel the dining staff are courteous and helpful (96.2% in 2004, 98.5% in 2002)
- 97.1% feel service center personnel are helpful and courteous (97.9% in 2004, 94.5% in 2002)
- 97.0% rate the cleanliness of dining centers good or very good (98.5% in 2004, 99.0% in 2002)
- 96.9% feel safe in tunnels that link residence hall complexes and dining centers (89.0% in 2004, 92.0% in 2002)
- 96.8% enjoy the atmosphere in the dining centers (97.7% in 2004, 96.4% in 2002)
- 96.8% feel the service centers provide adequate services (96.8% in 2004, 95.7% in 2002)
- 96.3% are satisfied with the residence hall staff in enforcing hall policies (93.1% in 2004, 97.8% in 2002)
- 96.1% are comfortable talking with their RA about a UND concern or issue (90.7% in 2004, 95.6% in 2002)
- 94.9% rate the overall quality of dining centers good or very good (96.1% in 2004, 92.0% in 2002)
- 94.8% feel the dining staff are courteous and helpful (96.2% in 2004, 98.5% in 2002)
- 94.2% are satisfied with the speed of service in the dining centers (96.7% in 2004, 94.2% in 2002)
- 92.7% feel staff answered questions when visiting the housing office (95.1% in 2004, 91.2% in 2002)
- 91.8% feel hall staff enforce policies fairly (87.0% in 2004, 93.4% in 2002)
- 91.6% feel bathroom facilities are clean (91.9% in 2004, 86.8% in 2002)
- 90.6% rate the overall value of dining services plan good or very good (NA in 2004, NA in 2002)
- 90.1% feel the present room/hall transfer procedures work well to meet their needs (79.3% in 2004, 86.8% in 2002)
- 88.5% enjoy living in the residence halls (88.0% in 2004, 85.2% in 2002)
- 88.3% feel staff treated them professionally when calling the housing office (90.7% in 2004, 85.8% in 2002)
- 88.2% feel staff answered questions when calling the housing office (90.5% in 2004, 89.9% in 2002)
- 87.5% feel their residence hall director is visible in the building (82.2% in 2002, 80.7% in 2002)
- 87.3% feel noise from roommate is not a problem (84.4% in 2004, 85.5% in 2002)
- 87.2% feel the room assignment requests have met their satisfaction (78.5% in 2004, 80.4% in 2002)
- 87.1% feel the bonus meals on their meal plan meet their needs for flexibility (88.9% in 2004, NA in 2002)
- 86.9% say noise from the room next door is not a problem (85.4% in 2004, 83.3% in 2002)
- 86.8% are satisfied with the laundry facilities in their hall (71.4% in 2004, 81.4% in 2002)
- 83.1% are satisfied with the variety of food offered in the dining centers (88.1% in 2004, 75.2% in 2002)
- 82.2% are satisfied with the current event programs offered in hall (63.0% in 2004, 74.8% in 2002)
- 78.6% are satisfied with the cultural awareness program offered in the hall (62.2% in 2004, 78.0% in 2002)
- 78.4% are satisfied with the educational programs offered in hall (74.1% in 2004, 82.1% in 2002)
- 77.4% own either a PC or a laptop or both computers in their rooms (77.3% in 2004, 76.7% in 2002)
- 71.3% study in their own rooms when studying in the residence halls (90.8% in 2004, 70.5% in 2002)
- 71.1% feel it is important to spend housing dollars to provide air-conditioned rooms (64.3% in 2004, 70.2% in 2002)
- 67.2% use a lockable drawer or cupboard space (75.5% in 2004, 64.7% in 2002)
- 44.9% utilize All Around Fitness Center (36.0% in 2004, NA in 2002)
This survey may take up to one hour. There are five sections in this survey. You may take the survey all at once or take it section by section at different times. Please note that you always have to enter your password to start your response per section.

Thanks for your cooperation.

Distributed by: The Housing Office in conjunction with the Association of Residence Halls
University of North Dakota -- Fall 2005

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Please enter your assigned password: 

1. In which residence hall do you reside? 
   -- Please Select--

2. How many semesters, including Fall 2005, have you lived in the residence halls?

3. What is your gender?
   - Male
   - Female

4. What is your academic standing?
   - Freshman
   - Sophomore
   - Junior
   - Senior
   - Graduate Student
   - Law/Medical/Professional

5. What is your age?

6. What is your primary reason for choosing to live in the residence halls?
   - Cost
   - Convenience
   - Friends and/or Activities
   - Parental Requirement
   - Security
   - Other
   If "Other", indicate here:

7. Do you plan to return to the residence halls for the Spring 2006 semester?
   - Yes
   - No
   - Not sure

8. I enjoy living in the residence halls.
   - Strongly Agree
   - Agree
   - Disagree
   - Strongly Disagree
   If you "disagree" or "strongly disagree," would you please comment.

1. How comfortable would you be in talking with your Resident Assistant about a University related concern?
   - Very comfortable
   - Comfortable
   - Uncomfortable
   - Very Uncomfortable
   If "uncomfortable" or "very uncomfortable," why?

2. How comfortable would you be in talking with your Resident Assistant about a personal concern?
   - Very comfortable
   - Comfortable
   - Uncomfortable
   - Very Uncomfortable

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3. Would you talk to your Residence Life Coordinator/Residence Hall Director about a University related concern?
   If "no" or "not sure", why?

4. My Resident Assistant:
   If "Other", please indicate:

5. My Resident Assistant has done everything he/she could to develop a positive living environment on my wing/floor:
   Comments:

6. Does your Resident Assistant place an emphasis on establishing a sense of community on your floor/wing.

7. My Residence Life Coordinator/Residence Hall Director:
   If "Other", please indicate:

8. My Residence Life Coordinator/Residence Hall Director is visible in the building:

9. I believe that Residence Hall staff:
   If "other", please indicate:

10. When calling the Housing Office, I felt staff treated me professionally.
   If you "disagree" or "strongly disagree," please comment.

11. When calling Housing Office, the staff was able to answer questions with regard to housing policies and/or information.
Resident Satisfaction Survey - Section One

12. When visiting the Housing Office, I felt the staff treated me professionally.

If you "disagree" or "strongly disagree," please comment.

13. When visiting the Housing Office, the Administrative staff was able to answer questions with regard to housing policies and/or information.

If you "disagree" or "strongly disagree," please comment.

14. When speaking with a Housing Office administrator (i.e., Complex Director, Assistant or Associate Director, or Director), I feel...

If "other" please indicate:

15. The Complex Service Center employees are helpful and courteous:

16. Do you have any other comments or concerns pertaining to Housing Staff issues?

u card office

1. When calling or visiting the U Card Office, I felt the Administrative Services (clerical) staff treated me professionally.

If you "disagree" or "strongly disagree," please comment.
2. When calling or visiting the U Card Office, the Administrative Services (clerical) staff was able to answer questions with regard to policies and/or information.

If you "disagree" or "strongly disagree," please comment.

3. I have utilized the U Card website for following purposes.

4. Are you aware that you can place money on your U Card by utilizing a Value Port at Wilkerson, Walsh, Gamble, Odegard, and the Memorial Union?

5. Do you utilize the Value Ports to add money to your U Card Account (formerly known as Passport Account)?

6. Which of the ways listed below do you most often use your U Card?

7. Please list any additional services you would like provided on your U Card.
### Resident Satisfaction Survey - Section Two

Please enter your assigned password: 

<table>
<thead>
<tr>
<th><strong>maintenance/custodial staff</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>1. In regard to bathroom facilities, I feel:</td>
</tr>
<tr>
<td>- They are always kept clean by the custodial staff</td>
</tr>
<tr>
<td>- They are usually kept clean by the custodial staff</td>
</tr>
<tr>
<td>- They are not kept clean by custodial staff</td>
</tr>
<tr>
<td>- Problems with bathroom cleanliness are not related to the custodial staff</td>
</tr>
<tr>
<td>2. In regard to corridors and public areas in your building; I feel:</td>
</tr>
<tr>
<td>- They are always kept clean by the custodial staff</td>
</tr>
<tr>
<td>- They are usually kept clean by the custodial staff</td>
</tr>
<tr>
<td>- They are not kept clean by custodial staff</td>
</tr>
<tr>
<td>- Problems with cleanliness are not related to the custodial staff</td>
</tr>
<tr>
<td>3. The custodial staff:</td>
</tr>
<tr>
<td>- Is friendly and receptive to my cleaning concerns</td>
</tr>
<tr>
<td>- Is somewhat friendly and receptive to my cleaning concerns</td>
</tr>
<tr>
<td>- Is not friendly or receptive to my cleaning concerns</td>
</tr>
<tr>
<td>- I have not contacted the custodial staff</td>
</tr>
<tr>
<td>4. Once reported, maintenance (repair) concerns in my suite/room are taken care of:</td>
</tr>
<tr>
<td>- In a satisfactory time frame</td>
</tr>
<tr>
<td>- In an unsatisfactory time frame</td>
</tr>
<tr>
<td>- I have never had to report a maintenance (repair) concern</td>
</tr>
<tr>
<td>5. To help cut down on housing costs and allow student dollars to be used for improving and upgrading current residence hall facilities, I would...</td>
</tr>
<tr>
<td>(Please check only one response)</td>
</tr>
<tr>
<td>- Be willing to clean my own suite/bathroom area and have housekeepers only clean this area during break periods</td>
</tr>
<tr>
<td>- Be willing to clean my own suite/bathroom area and have housekeepers only clean this area once a month</td>
</tr>
<tr>
<td>- Prefer suite cleaning on an “as requested” basics</td>
</tr>
<tr>
<td>- Not request a change in the present suite cleaning schedule</td>
</tr>
<tr>
<td>- I do not live in a hall with suite bathrooms</td>
</tr>
<tr>
<td>6. Do you have any other comments or concerns pertaining to custodial staff issues?</td>
</tr>
</tbody>
</table>

**general student information**

| 1. The Complex Service Centers operation provides adequate services for the students. |
|   - Strongly Agree |
|   - Agree |
|   - Disagree |
|   - Strongly Disagree |
|   - I have not used the services at the Complex Services Centers |

If you "disagree" or "strongly disagree," please comment.

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2. Are you aware of the opportunity to express your opinions pertaining to specific housing or dining concerns through the use of "Direct Line Cards" located in each Dining Center and next to each Service Center?

○ Yes
○ No

3. I find information in the Planner Handbook:

○ Helpful
○ Somewhat helpful
○ Not helpful
○ I have never read through the Planner Handbook

Please offer any ideas or suggestions for the Planner handbook below.

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4. Floor/Wing meetings:

○ Are held often enough
○ Are not held often enough
○ Are never held

5. The present online (web form) room/hall transfer procedures work well to meet my needs.

○ Strongly Agree
○ Agree
○ Disagree
○ Strongly Disagree

If you "Disagree" or "strongly disagree," please explain the concern you have with the hall transfer and ideas for improvement.

450 characters left

6. My room assignment requests have been met to my satisfaction.

○ Yes
○ No, but I realize that my request could not be honored because of the availability of space, or because of my priority number, my age or my credit hour status
○ No, I have not been satisfied with my assignment and/or my attempts requesting an alternate room assignment
○ Other

If "other", please indicate:

7. I would be interested in living on a "common interest" floor/wing (e.g., academic majors or extracurricular interests).

○ Yes
○ No
○ Maybe

If your answer is "yes", please indicate what classification

8. As a first year student, when choosing your housing assignment preference, what was your highest priority?

○ Roommate
○ Building Set-Up (i.e. suite/common bath)
○ Building
○ Building Amenities (weight equip., sauna, computer lab, etc.)

9. Do you have any other comments or concerns pertaining to general student information issues?

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policies & procedures

1. The hall staff in my hall enforce policies in a fair and consistent manner

○ Strongly Agree
○ Agree
○ Disagree
○ Strongly Disagree

http://www.business.und.edu/oir/housing/section2.cfm
2. Are there policies in the residence halls that are not needed?
   
   - Yes
   - Even though I do not agree with some of the residence hall policies, I understand that there is a need for them
   - No

   If "yes," please indicate the policy/policies that you are concerned with and why.

3. Are you aware of the parental notification policy with situations involving alcohol and/or other drugs?
   
   - Yes
   - No

4. Do you realize that the State Board of Higher Education requires that we have and enforce the present alcohol policy stipulating no alcohol consumption or possession in the residence halls?
   
   - Yes
   - No

5. Do you have any other comments or concerns pertaining to policy or procedure issues?

   450 characters left

Reset  Submit
1. I feel secure in my residence hall.

   If you "disagree" or "strongly disagree", please comment.

2. I feel secure while walking in the residence hall tunnels.

   If you "disagree" or "strongly disagree", please comment.

3. Does the lighting provided around the residence halls make you feel secure while outside of the halls?

   If answering "no" or "somewhat," please provide areas where lighting could be improved.

4. Do you feel it is important to continue to spend Housing dollars on computer labs?

5. Which of these technological devices do you own? (Use CTRL/CLICK for multiple choice)

   1) Personal Computer
   2) Laptop Computer
   3) PDA or Handheld
   4) Any Wireless Devices
   5) Cell Phone
   6) DVD Player
   7) TiVo
   8) iPod/MP3 Player

5. If you have a **cell phone** who is your provider?

6. If you have an IBM or compatible computer, please answer the following. *(Please check one in each column with the exceptions of Applications Used)*

   The Operating System is:

   The Central Processing Unit Speed is:
The Applications Used (check all used):
- Do not know
- Word Processing
- Spreadsheet
- Internet access
- E-Mail
- Games

7. If you have a Macintosh computer, please answer the following. (Please check one in each column)

The Drive is:
- CD ROM & 3.5
- 3.5 Only

Types:
- Powerbook
- Mac Mini
- IMAC

The Operating System is:
- 7.x (anything in the 7 range)
- 8.0
- 9.0
- MacOS X
- Do not know

8. Which of these services would you like to see ResNet provide? (check all that apply)

- Web Hosting (photos, resume/bio/blogs)
- Gaming
- Online Back-Up for Hard Drive
- Music Hosting
- None of the Above

Comments:
450 characters left

9. Is your internet speed adequate?

- Yes
- No

Comments:
450 characters left

9a. If current internet services were provided, would you be interested in paying more for an optional upgrade to higher speed connection?

- Yes
- No

Comments:
450 characters left

10. What is your primary use of computers? (check the one that best applies)

- Academic Work
- Entertainment (games and music)
- Communication (e-mail, IM, blogging, chat)
- WWW surfing
- Other

If you chose "Other", please indicate here:

11. Which room item listed should we improve?

-- please select --

12. In the near future we will begin replacing room furniture. Would you use a lockable drawer or cupboard space?

- Yes
- No
If yes, what would you lock up?
(check all that apply)

- Passport, Legal Documents, Other Papers
- Laptop Computer
- VCR
- CDs, Books
- Other

If you chose "Other", please indicate here:

13. Which common area item should we improve?

-- please select --

- Yes
- No
- Not Sure

14. Do you feel it is important to spend housing dollars to provide air-conditioned student rooms?

- Satisfactory
- Unsatisfactory

If "unsatisfactory," please explain why.

15. The laundry facilities in my hall are:

- Satisfactory
- Unsatisfactory

If "unsatisfactory," please explain why.

16. Which of the following do you feel is the most important?

- Continue to expand computer technology upgrades from student rooms.
- Increase access to quiet study space.
- Air conditioning in every student room.
- Expand computer lab access.
- Plug-ins for cars in residence hall parking lots.
- Carpeting in every student room.
- Other

If you chose "Other", please indicate here:

17. Would you be willing to pay higher room rates for upgrading facilities beyond what our current facility improvement budget provides?

- Yes
- No
- Maybe

If "maybe," please explain.

18. Do you have any other comments or concerns pertaining to facilities issues?

19. Currently there is one mailbox designated to each room (with the exception of Conference Center, which has one per person). Would you prefer to have one mailbox per person?

- Yes
- No

20. How important is Saturday/Sunday mail service?

- Very important
- Somewhat important
- Not important
- No preference

21. As we expand and/or replace mailboxes, which would you prefer?

- Metal door with glass front.
- Solid metal door.
- I have no preference.

Comments:
<table>
<thead>
<tr>
<th>Question</th>
<th>Options</th>
</tr>
</thead>
<tbody>
<tr>
<td>22. How often do you receive mail for residents not currently assigned</td>
<td>Often, Seldom</td>
</tr>
</tbody>
</table>
Residence Hall Fitness Center

1. How often do you utilize All Around Fitness Center (the Residence Hall Fitness Center in the basement of Bek Hall)?
   - Once a Day
   - Once a Week
   - Once a Month
   - I Do Not Use the All Around Fitness Center (skip to Dining Service)

2. When using the All Around Fitness equipment, I have felt the staff to be very courteous and professional.
   - Strongly Agree
   - Agree
   - Disagree
   - Strongly Disagree
   If you "disagree" or "strongly disagree", please comment.

3. I am satisfied with the All Around Fitness hours of operation (6:00 am - 11:00 pm, Monday-Thursday, 6:00 am - 7:00 pm, Friday, 9:00 am - 5:00 pm, Saturday, and Noon - 11:00 pm on Sundays).
   - Strongly Agree
   - Agree
   - Disagree
   - Strongly Disagree
   If you "disagree" or "strongly disagree", please comment.

4. Do you have any other comments, concerns, or suggestions pertaining to All Around Fitness?

Dining Services

1. Have you utilized the Dining Services Website for the following?
   - General information about Dining Services
   - Review menus
   - Review Dining Services policies
   - Do not use the website

2. Are you aware that bonus meals can be utilized at Old Main Marketplace from 7:00 pm to close, Monday through Friday, and all day on the weekends?
   - Yes
   - No

3. Do the bonus meals on your meal plan meet your needs for flexibility?
   - Yes
   - No
   Comment:

4. Do you know you can use your U Card Dollars at the following campus locations?
   - Wilkerson C-Store
   - Yes
   - No
5. What other areas would you be interested in using your U Card Dollars?

6. Have you taken advantage of the following services?
   A. Online nutritional information – nutritional information is available on the Dining Services Website through an interactive program.
   B. Make Your Own Sack Lunch – you can arrange to prepare your own sack lunch at Wilkerson and Squires Dining Centers and take it with you.
   C. Hit the Road Sack Lunch – you can order a specially prepared lunch packed in a paper bag and take it with you (available prior to long holiday weekends and semester breaks).
   D. Dietetic Counseling – Dining Services offers students on a meal plan, free consultation with our Licensed Dietician for most dietary assistance.
   E. Sick Tray Service – If you are ill and can't eat in the dining center, you may have an RA or friend pick up a meal and bring to you.
   F. Bonus meals at Old Main Marketplace.

7. Are you aware that the 21 meal plan is not restricted by meal zones? (The 21 meal plan allows the plan holder to dine more than once per meal zone; example, can eat both dinner and late night without using a bonus meal.)

8. Do the current dinner hours on Friday and Saturday evening at Wilkerson meet your needs?
   If no, what would you like to see?

9. Do the current breakfast and brunch hours on the weekend meet your needs? (Continental Breakfast To Go Cafe' 9:00-11:00 am, Brunch 11:00 am-1:30 pm.)

10. Are you aware of the Walsh and Wilkerson Convenience Stores?

11. Does the current 21, 19, 14, and 10 meal plan structure meet your needs?
If no, what changes would you like to see?

Dining Services develops several special meal themes each year. Please rate these events by selecting the best response.

<table>
<thead>
<tr>
<th>Question</th>
<th>Options</th>
</tr>
</thead>
<tbody>
<tr>
<td>12. Monthly Theme Dinners</td>
<td>Very Good, Good, Fair, Poor, Very Poor, Not Able to Evaluate</td>
</tr>
<tr>
<td>13. Moonlight Breakfast</td>
<td>Very Good, Good, Fair, Poor, Very Poor, Not Able to Evaluate</td>
</tr>
<tr>
<td>14. Moonlight Pizza Party</td>
<td>Very Good, Good, Fair, Poor, Very Poor, Not Able to Evaluate</td>
</tr>
</tbody>
</table>

The following questions are geared to your evaluation of your overall feelings about Dining Services. Please rate each of the following items by selecting the best response.

<table>
<thead>
<tr>
<th>Question</th>
<th>Options</th>
</tr>
</thead>
<tbody>
<tr>
<td>15. Overall value of your Dining Services plan</td>
<td>Very Good, Good, Fair, Poor, Very Poor, Not Able to Evaluate</td>
</tr>
<tr>
<td>16. Overall quality of food</td>
<td>Very Good, Good, Fair, Poor, Very Poor, Not Able to Evaluate</td>
</tr>
<tr>
<td>17. Variety of foods offered</td>
<td>Very Good, Good, Fair, Poor, Very Poor, Not Able to Evaluate</td>
</tr>
<tr>
<td>18. Speed of service</td>
<td>Very Good, Good, Fair, Poor, Very Poor, Not Able to Evaluate</td>
</tr>
</tbody>
</table>
19. Courtesy and helpfulness of Dining Center staff
   - Very Good
   - Good
   - Fair
   - Poor
   - Very Poor
   - Not Able to Evaluate

20. Atmosphere of Dining Center
   - Very Good
   - Good
   - Fair
   - Poor
   - Very Poor
   - Not Able to Evaluate

21. Overall quality of salad bar
   - Very Good
   - Good
   - Fair
   - Poor
   - Very Poor
   - Not Able to Evaluate

22. Cleanliness of Dining Center
   - Very Good
   - Good
   - Fair
   - Poor
   - Very Poor
   - Not Able to Evaluate

23. Overall rating of Dining Center
   - Very Good
   - Good
   - Fair
   - Poor
   - Very Poor
   - Not Able to Evaluate

24. Do the current serving hours meet your needs?
   - Yes
   - No

   Monday - Friday:
   - 7:00 am - 10:00 am Dakota Hall Breakfast Nook
   - 7:00 am - 10:00 am Breakfast (All Dining Centers)
   - 7:00 am - 10:30 am "To Go" Cafe
   - 10:30 am - 1:30 pm Lunch (All Dining Centers)
   - 1:30 pm - 4:00 pm Late Lunch (Terrace Dining Center)
   - 1:30 pm - 4:30 pm "To Go" Cafe
   - 4:30 pm - 6:30 pm Dinner (All Dining Centers)
   - 6:30 pm - 7:00 pm Late Dinner - Terrace and Wilkerson Dining Centers (Sunday - Friday)
   - 7:30 pm - 11:00 pm Extended Dinner - Wilkerson (Sunday - Thursday)

   Saturday - Sunday:
   - 9:00 am - 11:00 am "To Go" Cafe Continental Breakfast
   - 11:00 am - 1:30 pm Brunch
   - 4:30 pm - 6:30 pm Dinner

25. Would you like to see flex dollars instead of bonus meals as a part of your meal plan? (Money similar to the U Card Dollars that could be utilized in any of the Dining Services operations.)
   - Yes
   - No

26. Please list any specific foods you would like to see on the menu.

   450 characters left
27. If there are any other aspects of the Dining Services operation not mentioned that are important to you and that you would like us to know about, please describe below.

[Text box for additional comments]
### Resident Satisfaction Survey - Section Five

Please enter your assigned password:  

**programming**

Please record your degree of satisfaction by selecting the best response for each item listed below.

1. Intramural participation and recreational programs offered in your residence hall
   - [ ] Very Satisfied
   - [ ] Satisfied
   - [ ] Dissatisfied
   - [ ] Very Dissatisfied
   - [ ] Not Able To Evaluate

2. Social activities offered in your residence hall
   - [ ] Very Satisfied
   - [ ] Satisfied
   - [ ] Dissatisfied
   - [ ] Very Dissatisfied
   - [ ] Not Able To Evaluate

3. Educational programs offered in your residence hall
   - [ ] Very Satisfied
   - [ ] Satisfied
   - [ ] Dissatisfied
   - [ ] Very Dissatisfied
   - [ ] Not Able To Evaluate

4. Current event programs such as political, service, or environmental issues in your residence hall
   - [ ] Very Satisfied
   - [ ] Satisfied
   - [ ] Dissatisfied
   - [ ] Very Dissatisfied
   - [ ] Not Able To Evaluate

5. Cultural awareness programs offered in your residence hall
   - [ ] Very Satisfied
   - [ ] Satisfied
   - [ ] Dissatisfied
   - [ ] Very Dissatisfied
   - [ ] Not Able To Evaluate

6. Weekend programming offered in your residence hall
   - [ ] Very Satisfied
   - [ ] Satisfied
   - [ ] Dissatisfied
   - [ ] Very Dissatisfied
   - [ ] Not Able To Evaluate

7. What other, if any, kind of programs would you like to see offered in the residence halls?
   
7. What other, if any, kind of programs would you like to see offered in the residence halls?

8. Do you have any other comments or concerns pertaining to programming issues?

   450 characters left

**arh & hall government**

1. Do you know what the Association of Residence Halls (ARH) is?  
   - [ ] Yes
   - [ ] No
2. Have you attended ARH programs/events (i.e. HOT activities, Moonlight Breakfast, Comedian)?
   - I have attended and participated in at least one program or event.
   - I have never participated in an ARH program or event.
   - I have not heard about any of the programs/events.

3. Currently each residence hall student pays approximately $1 per month to operate Residence Life Cinema (RLC-Channel 17). How often do you watch movies and other information played on this channel?
   - Daily
   - Two-Three Times Per Week
   - Once a Week
   - Occasionally
   - Never

4. Please check the services offered on RLC that you find valuable. (check all that apply)
   - Weather
   - Campus Information
   - ARH and Housing Announcements
   - College Issue Videos (3-4 minute previews to movies)
   - Studio One (campus, UND student produced tv show)
   - Departmental Videos (freshman experience, academic videos, etc.)
   - Movies

5. What additional services would you like to see on RLC?

6. Currently we rotate 12 movies per month. Would you like to see an increase to 20 movies per month (would increase ARH Fee)?
   - Yes
   - No
   - If yes, what amount of increase to your current ARH Fee would you be willing to pay each semester?

7. Previously $10 of your $29.50 ARH Fee was allocated to pay for the newspaper readership program, which is now funded by Student Government fees. How would you like to see this $10 be reallocated for additional services from ARH?

8. Do you have any other comments or concerns pertaining to ARH and Hall Government issues?

   - Well written content/quality of information
   - Valuable resource
   - Ease of finding information
   - Hard to find information
   - Never accessed the website

---

Please respond to the following items as they relate to your ability to study:

1. Noise from the room next door:
   - Is not a problem.
   - Is usually not a problem.
   - Is usually a problem.
   - Is always a problem.
<table>
<thead>
<tr>
<th>Question</th>
<th>Options</th>
</tr>
</thead>
<tbody>
<tr>
<td>2. Noise from the room below or above:</td>
<td>Is not a problem.</td>
</tr>
<tr>
<td></td>
<td>Is usually not a problem.</td>
</tr>
<tr>
<td></td>
<td>Is usually a problem.</td>
</tr>
<tr>
<td></td>
<td>Is always a problem.</td>
</tr>
<tr>
<td></td>
<td>Is usually not a problem.</td>
</tr>
<tr>
<td></td>
<td>Is usually a problem.</td>
</tr>
<tr>
<td></td>
<td>Is always a problem.</td>
</tr>
<tr>
<td>4. Noise or distractions from my roommate:</td>
<td>I do not have a roommate.</td>
</tr>
<tr>
<td></td>
<td>Is not a problem.</td>
</tr>
<tr>
<td></td>
<td>Is usually not a problem.</td>
</tr>
<tr>
<td></td>
<td>Is usually a problem.</td>
</tr>
<tr>
<td></td>
<td>Is always a problem.</td>
</tr>
<tr>
<td>5. Are there adequate quiet study areas in or near your residence hall?</td>
<td>Yes</td>
</tr>
<tr>
<td></td>
<td>No</td>
</tr>
<tr>
<td></td>
<td>Not sure</td>
</tr>
<tr>
<td>6. When studying in the residence halls, where do you most often study?</td>
<td>In my room</td>
</tr>
<tr>
<td></td>
<td>In the hall lobby</td>
</tr>
<tr>
<td></td>
<td>In the wing/floor lounge</td>
</tr>
<tr>
<td></td>
<td>In the dining center</td>
</tr>
<tr>
<td></td>
<td>In the hall study lounge</td>
</tr>
<tr>
<td></td>
<td>In the complex study area</td>
</tr>
<tr>
<td></td>
<td>Other</td>
</tr>
<tr>
<td>If it is &quot;Other&quot;, Please indicate:</td>
<td></td>
</tr>
<tr>
<td>7. I feel a sense of responsibility for what goes on in my residence</td>
<td>Yes</td>
</tr>
<tr>
<td></td>
<td>No</td>
</tr>
<tr>
<td></td>
<td>Somewhat</td>
</tr>
<tr>
<td>hall.</td>
<td></td>
</tr>
<tr>
<td>8. I feel that it is my responsibility as a resident of my hall to ask</td>
<td>Yes</td>
</tr>
<tr>
<td></td>
<td>No</td>
</tr>
<tr>
<td></td>
<td>Not Sure</td>
</tr>
<tr>
<td>students to be quiet if they are bothering me.</td>
<td></td>
</tr>
<tr>
<td>9. Have the community contracts helped you feel like you have a voice</td>
<td>Yes</td>
</tr>
<tr>
<td></td>
<td>No</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td>in your community structure?</td>
<td></td>
</tr>
<tr>
<td>Comments:</td>
<td></td>
</tr>
<tr>
<td>10. Do you smoke?</td>
<td>Yes</td>
</tr>
<tr>
<td></td>
<td>No</td>
</tr>
<tr>
<td>11. Do you take online classes?</td>
<td>Yes</td>
</tr>
<tr>
<td></td>
<td>No</td>
</tr>
<tr>
<td>If yes, from what campus?</td>
<td></td>
</tr>
<tr>
<td>12. How do you use your land-line phone (check all that apply)?</td>
<td>To make on-campus/local calls</td>
</tr>
<tr>
<td></td>
<td>To make long distance calls</td>
</tr>
<tr>
<td></td>
<td>For voicemail and messaging services</td>
</tr>
<tr>
<td></td>
<td>I don't use a land-line phone</td>
</tr>
<tr>
<td>13. What is your preferred way of receiving information and updates?</td>
<td>Mailbox</td>
</tr>
<tr>
<td></td>
<td>Phone</td>
</tr>
<tr>
<td></td>
<td>E-Mail</td>
</tr>
<tr>
<td></td>
<td>Text Messages</td>
</tr>
<tr>
<td></td>
<td>Other</td>
</tr>
</tbody>
</table>
If you have any questions or concerns about this study, please feel free to contact Judy Sargent, Director of Residence Services, at 777-4254 or Cindy Spencer, Director of Residence Life and Education, at 777-4297 or your Complex Director.