

Starfish for Students

WHAT IS STARFISH?

Starfish is a tool that provides you with feedback about your academic performance, allows you to schedule appointments with various individuals across campus, and gives you the opportunity to ask for help on a variety of topics.

HOW WILL STARFISH IMPACT ME?

- Instructors may use Starfish to **give you feedback** on your academic performance throughout the term.
- Instructors can raise **flags** when they are concerned about your academic performance and give **kudos** to acknowledge when you've done great work or shown improvement. You will be notified **via email** if one of your instructors gives you any of these feedback items.
- Your academic advisor and other support staff working with you will know about your instructors' feedback and are here to **support you**.
- Instructors/advisors/staff can issue **referrals** if they think you'd benefit from a UND resource.
- Your **flags**, **kudos**, and **referrals** cannot be viewed by other students and can only be seen by individuals with the appropriate permission.

HOW WILL I USE STARFISH?

- ⇒ **Take action** if you get a **flag** or **referral**.
- ⇒ **Celebrate** if you get a **kudos** – stay focused and keep up the good work!
- ⇒ **Schedule appointments** with advisors/instructors/staff who have set up this feature.
- ⇒ **Request help** on a variety of topics. This feature is available on your dashboard (left-hand side) once you have logged into Starfish.

FREQUENTLY ASKED QUESTIONS



How do I access Starfish?

Log in with your UND user name and password [here](#).



Who do I contact for technical support?

Submit a [Support Ticket](#).



Where can I find more information about Starfish?

Visit the [Starfish website](#) for information, instructions, and video tutorials on using available Starfish features.