Starfish for Students

**WHAT IS STARFISH?**

Starfish is a tool that provides you with feedback about your academic performance, allows you to schedule appointments with various individuals across campus, and gives you the opportunity to ask for help on a variety of topics.

**HOW WILL STARFISH IMPACT ME?**

- Instructors may use Starfish to **give you feedback** on your academic performance throughout the term.
- Instructors can raise **flags** when they are concerned about your academic performance and give **kudos** to acknowledge when you’ve done great work or shown improvement. You will be notified via email if one of your instructors gives you any of these feedback items.
- Your academic advisor and other support staff working with you will know about your instructors’ feedback and are here to **support you**.
- Instructors/advisors/staff can issue **referrals** if they think you’d benefit from a UND resource.
- Your **flags**, **kudos**, and **referrals** cannot be viewed by other students and can only be seen by individuals with the appropriate permission.

**HOW WILL I USE STARFISH?**

⇒ **Take action** if you get a flag or referral.
⇒ **Celebrate** if you get a kudos — stay focused and keep up the good work!
⇒ **Schedule appointments** with advisors/instructors/staff who have set up this feature.
⇒ **Request help** on a variety of topics. This feature is available on your dashboard (left-hand side) once you have logged into Starfish.
⇒ **Subscribe to receive text messages** in addition to emails. Instructions can be found here.

**FREQUENTLY ASKED QUESTIONS**

- **How do I access Starfish?**
  Log in with your UND user name and password here.

- **Who do I contact for technical support?**
  Submit a Support Ticket.

- **Where can I find more information about Starfish?**
  Visit the Starfish website for information and instructional guides on using available Starfish features.